



**BlueCross BlueShield  
of New Mexico**

**New Mexico Uniform Prior Authorization Form Submission Information**

[The NM Uniform Prior Authorization Form is available at bcbsnm.com](http://bcbsnm.com)

<b>To Submit the NM Prior Authorization Form for:</b>	<b>Submit to:</b>	<b>Coverage Review:</b>
BCBSNM <b>Commercial/Retail</b> members for <b>Physical Health</b> services	Electronically: <a href="#">Avality</a> Facsimile: 866-589-8253	M-F 8:00am – 5:00pm MST 800-325-8334  After-hours coverage review: 888-349-3706
BCBSNM <b>Commercial/Retail</b> members for <b>Behavioral Health</b> services	Electronically: <a href="#">Avality</a> Facsimile: 877-361-7659 / 312-946-3737	24-Hour coverage review: 888-349-3706
BCBSNM <b>Commercial/Retail</b> members for <b>Pharmacy</b> services	Electronically: <a href="#">CoverMyMeds</a> Facsimile: 877-243-6930	24-Hour coverage review: 800-544-1378
<b>Blue Cross Community Centennial<sup>SM</sup></b> members for <b>Physical Health</b> services	Electronically: <a href="#">Avality</a> Facsimile: 505-816-3854	M-F 8:00am – 5:00pm MST 877-232-5518  After-hours coverage review: 877-232-5518
<b>Blue Cross Community Centennial<sup>SM</sup></b> members for <b>Behavioral Health</b> Services	Electronically: <a href="#">Avality</a> Facsimile: 505-816-4902	M-F 8:00am – 5:00pm MST 877-232-5518  After-hours coverage review: 877-232-5518
<b>Blue Cross Community Centennial<sup>SM</sup></b> members for <b>Pharmacy</b> Services	Electronically: <a href="#">CoverMyMeds</a> Facsimile: 877-243-6930	24-Hour coverage review: 866-689-1523

## New Mexico Uniform Prior Authorization Form

To file electronically, send to: [See Cover Sheet](#)

To file via facsimile, send to: [See Cover Sheet](#)

To contact the coverage review team for **BCBSNM Commercial/Retail** plans, please see the [NM Uniform Prior Authorization Cover Sheet](#) on the "Forms" page of [bcbsnm.com/provider](http://bcbsnm.com/provider) under the "Education and Reference" tab.

### [1] Priority and Frequency

a. **Standard**  Services scheduled for this date:

b. **Urgent/Expedited**  Provider certifies that applying the standard review timeline may seriously jeopardize the life or health of the enrollee.

c. **Frequency** Initial  Extension  Previous Authorization #:

### [2] Enrollee Information

a. Enrollee name:

b. Enrollee date of birth:

c. Subscriber/Member ID #:

d. Enrollee street address:

e. City:

f. State:

g. Zip code:

**[3] Provider Information:** Ordering Provider  Rendering Provider  Both

**Please note:** processing delays may occur if rendering provider does not have appropriate documentation of medical necessity. Ordering provider may need to initiate prior authorization.

a. Provider name:

b. Provider type/specialty:

c. Administrative contact:

d. NPI #:

e. DEA # if applicable:

f. Clinic/facility name:

g. Clinic/pharmacy/facility street address:

h. City, State, Zip code

i. Phone number and ext.:

j. Facsimile/Email:

### [4] Requested medical or behavioral health course of treatment/procedure/device information (skip to Section 8 if drug requested)

a. Service description:

b. Setting/CMS POS Code      Outpatient  Inpatient  Home  Office  Other\*

c. \*Please specify if other:

### [5] HCPCS/CPT/CDT/ICD-10 CODES

a. Latest ICD-10 Code

b. HCPCS/CPT/CDT Code

c. Medical Reason

a. Latest ICD-10 Code	b. HCPCS/CPT/CDT Code	c. Medical Reason

### [6] Frequency/Quantity/Repetition Request

a. Does this service involve multiple treatments? Yes  No  If "No," skip to Section 7.

b. Type of service:

c. Name of therapy/agency:

d. Units/Volume/Visits requested:

e. Frequency/length of time needed:

### [7] Prescription Drug

a. Diagnosis name and code:

b. Patient Height (if required):

c. Patient Weight (if required):

d. Route of administration      Oral/SL  Topical  Injection  IV  Other\*

\*Explain if "Other:"

e. Administered: Doctor's office  Dialysis Center  Home Health/Hospice  By patient

**BCBSNM Commercial/Retail plans**

f. Medication Requested	g. Strength (include both loading and maintenance dosage)	h. Dosing Schedule (including length of therapy)	i. Quantity per month or Quantity Limits
j. Is the patient currently treated with the requested medication[s]? Yes* [ ] No [ ]			
*If "Yes," when was the treatment with the requested medication started? Date:			
k. Anticipated medication start date (MM/DD/YY):			
l. General prior authorization request. Explain the clinical reason(s) for the requested medications, including an explanation for selecting these medications over alternatives:			
l. Rationale for drug formulary or step-therapy exception request: <ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Alternate drug(s) contraindicated or previously tried, but with adverse outcome</b>, e.g., toxicity, allergy, or therapeutic failure, Specify below: (1) Drug(s) contraindicated or tried; (2) adverse outcome for each; (3) if therapeutic failure, length of therapy on each drug(s).</li> <li><input type="checkbox"/> <b>Patient is stable on current drug(s)</b>, high risk of significant adverse clinical outcome with medication change. Specify anticipated significant adverse clinical outcome below.</li> <li><input type="checkbox"/> <b>Medical need for different dosage and/or higher dosage</b>, Specify below: (1) Dosage(s) tried; (2) explain medical reason.</li> <li><input type="checkbox"/> <b>Request for formulary exception</b>, Specify below: (1) Formulary or preferred drugs contraindicated or tried and failed, or tried and not as effective as requested drug; (2) if therapeutic failure, length of therapy on each drug and adverse outcome; (3) if not as effective, length of therapy on each drug and outcome</li> <li><input type="checkbox"/> <b>Other</b> (explain below)</li> </ul> <b>Required explanation(s):</b>			
m. List any other medications patient will use in combination with requested medication:			
n. List any known drug allergies:			
<b>[8] Previous services/therapy (including drug, dose, duration, and reason for discontinuing each previous service/therapy)</b>			
a.	Date Discontinued:		
b.	Date Discontinued:		
c.	Date Discontinued:		

**[9] Attestation**

I hereby certify and attest that all information provided as part of this prior authorization request is true and accurate.

Requester Signature \_\_\_\_\_ Date \_\_\_\_\_

DO NOT WRITE BELOW THIS LINE. FIELDS TO BE COMPLETED BY PLAN.

Authorization # \_\_\_\_\_ Contact name \_\_\_\_\_

Contact's credentials/designation \_\_\_\_\_